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Coastal Wave Volleyball Club - Parent and Guardian Code of Conduct

Supporting athletes, teams and a positive volleyball environment

Coastal Wave Volleyball Club recognizes the important role parents and guardians play in an athlete's experience. This Code sets expectations for parents, guardians and family members attending or participating in club activities. By choosing to participate in the club, families agree to support a respectful, safe and positive environment for all.

As a parent or guardian, I will:

- Model good sportsmanship, respect and self-control. I will treat players, coaches, volunteers, officials, opponents, other families and event staff courteously, whether my team wins or loses.
- Encourage effort, learning, teamwork, resilience and enjoyment. I will help my child understand that development and sportsmanship matter, and that success is not measured only by winning, statistics or playing time.
- Cheer positively and respectfully. I will not yell instructions, coach from the stands or sidelines, criticize or confront players, coaches or officials, or behave in a way that embarrasses or pressures my child or another athlete.
- Respect the role of the coach and allow coaches to coach and athletes to play. I understand that athletes may receive equal or fair coaching attention in practice, but playing time in games and tournaments may not be equal, except where applicable fair-play rules require otherwise.
- Encourage my child to attend and be prepared for team activities, communicate absences appropriately, respect team rules and take responsibility for their own commitments.
- Respect the dignity and privacy of every athlete. I will not gossip about, compare, label, ridicule, intimidate or make negative comments about another player, family, coach, official or volunteer. Concerns must be raised through appropriate club channels rather than discussed with other families or athletes.
- Not engage in harassment, bullying, discrimination, threats, abuse or retaliation, whether in person, in writing, electronically or through social media. I will not post or share confidential, humiliating or disparaging content about club members.
- Respect officials' decisions and the rules of the game. I will not approach or argue with officials, event staff, coaches or athletes in an aggressive or confrontational manner.
- Respect the club's drug- and alcohol-free expectations at youth activities and refrain from conduct that compromises athlete safety, supervision or the club environment.
- Support safe participation by ensuring my child reports injuries, illness and possible concussion symptoms, and by supporting applicable medical, concussion and return-to-play procedures.

- Respect facilities, equipment, accommodation rules, travel arrangements and the directions of coaches, team managers, chaperones and event supervisors.
- Recognize that Coastal Wave is a community sport organization that relies on the time and contributions of coaches, volunteers and directors. I will communicate respectfully and support the club's reasonable operating procedures.
- Meet financial and administrative commitments in accordance with registration information, deadlines and club policies, and communicate promptly with the club if a concern arises.
- Follow Coastal Wave Volleyball Club policies and the applicable rules and policies of Volleyball BC and Volleyball Canada.

Communication and resolving concerns

- If my child has a concern about their experience, I will encourage them to speak with their coach directly at an appropriate time and place, away from other players and parents, where it is safe and appropriate to do so.
- I will not raise a contentious concern before, during or immediately after a practice, match or tournament. I will request a meeting or use the club's designated communication process so that the concern can be discussed calmly and privately.
- If my child does not feel safe approaching the coach, or if the concern is not resolved, I may contact the appropriate club representative and follow the club's Complaint and Discipline procedures.
- I will keep concerns confidential and limit discussion to the people who need to be involved in resolving the matter. I will not involve athletes in adult disagreements.
- Safety concerns, suspected abuse, harassment, discrimination, criminal conduct or other urgent risks should be reported promptly through the appropriate club or external reporting channels; these concerns should not be delayed to observe a cooling-off period.

Understanding and accountability

- I understand that a parent's conduct can affect the experience and participation of their child and other members. The club may address breaches through a conversation, written direction, restriction from attending activities, suspension of privileges or other appropriate action under club policies.
- Where a parent's conduct creates a safety or participation concern, the club may take steps to protect athletes and the program, which may include conditions on the parent's attendance or communication. Any action affecting an athlete will be considered in accordance with applicable club policies and the circumstances.
- I understand that membership or participation may be restricted or withdrawn in accordance with the club's governing documents and applicable policies. Fee and refund matters are governed by the club's applicable terms.

Acknowledgement and Agreement

By signing, I confirm that I have read, understood and agree to follow this Parent and Guardian Code of Conduct. I accept responsibility for my conduct at all club-related activities and understand that this agreement applies to family members and spectators attending with or on behalf of my child.

Parent/Guardian name (print):

Team / Age Group (if applicable):

Signature:

Date: